

## **Bur-Mar's Shoes Return / Exchange Policy**

To receive a full refund or to make an exchange within 30 days of purchasing items at burmarshoes.com, print and follow these instructions:

- 1. Enclose return item(s) and attach the shipping label to your return package.** To help us expedite your return, include all original packaging materials (including original box), and remove all address references from your return package before attaching the shipping label. Attach the shipping label away from seams or closures and protect the label by covering it with clear plastic tape. Do not ship to the manufacturer, ship only to the address below. (A 20% fee will be deducted from the return if the shoes are sent directly back to the manufacturer.)
- 2. Ship to:**  
  

**Bur-Mar's Shoes  
3315 6th Ave. SE  
Lakewood Mall  
Aberdeen, SD 57401**
- 3. Take your return package to a convenient UPS shipping location or US Postal Service location.**

**Still need help? Contact us at 888-594-4139** or email us at [kathy@burmarshoes.com](mailto:kathy@burmarshoes.com)

*Please note: **Products that you return or exchange must be unworn.** There is no guarantee for wear or tear or any damage related to the manufacturer.*

Please allow 1 to 2 billings cycles for credit to appear on monthly statement or other account used to make your purchase.

***Thank-you for making a burmarshoes.com purchase.***

We hope the following services add to your burmarshoes.com experience.

- Free ground shipping on domestic orders, does not include Canada, Hawaii or Alaska.
- No Sales tax on orders outside of South Dakota.
- Discount information when you register your email address.
- 30 day money back guarantee for unworn merchandise, in original condition.
- Burmarshoes.com offers customer service 7 days a week to meet all our customer needs.
- There are 3 ways to reach us:
- Online: [www.burmarshoes.com](http://www.burmarshoes.com)
- By Phone: **888-594-4139**
- By Email: [kathy@burmarshoes.com](mailto:kathy@burmarshoes.com)

**Bur-Mar's Return/Exchange form and Mailing label**

Returned/Exchanged by:

Name: \_\_\_\_\_ Phone number: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Order Date: \_\_\_\_\_

Order Number: \_\_\_\_\_

Circle One: RETURN or EXCHANGE

Exchange for item (name, size, color, description):

\_\_\_\_\_  
\_\_\_\_\_

*Please cut below line and place label on package.*



\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Bur-Mar's Shoes  
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Lakewood Mall  
Aberdeen, SD 57401**